



Oh Shoot! What Now? Technology in a Time of Crisis A Center for Emerging Technology Colloquium

Colloquium: Thursday, April 12th – 8:30am – 3:30pm

The Cove | University of California, Irvine
5141 California Avenue, Ste. 200, Irvine, CA 92617

Agenda

8:30 Welcome & Opening Remarks

8:45 **Oh Shoot, Now What: Technology in a Time of Crisis**

Bill Maurer, Dean, School of Social Sciences, University of California-Irvine and George Hofheimer, Chief Knowledge Officer, Filene Research Institute

9:15 Break

9:30 Concurrent Breakouts

Breakout Session A | **When Shoot Hits the Fan: Deep Data and Machine Learning to the Rescue**

Panel participants: Matthew Harding, Chandra Middleton, Sameer Singh

Join experts from the University of California-Irvine in economics, fintech, policy and regulation in a discussion on effective applications of machine learning and artificial intelligence in times of crisis.

Breakout Session B | **Shoot Happens: Lessons from a Year of Natural Disasters**

Panel participants: Tony Hildesheim-Redwood Credit Union, Jeff Johnson-BCU, Michael McKinley-CUNA Mutual Group

Lessons from a year of natural disasters – this panel will bring together representatives from the credit union system that have seen their fair share of Oh Shoot! What Now? moments. They will discuss lessons learned, the technologies that helped, as well as the technologies they wished they had during their times of crisis.

11:45 Lunch

12:30 **Biometrics: In the Eye of the Storm**

Arun Ross, Michigan State University

Technology expert Arun Ross, will discuss how biometrics and facial recognition is being used to protect organizations and individuals.

1:15 Break

1:30 **Provider's Reaction to the Oh, Shoot Landscape**

Moderator: Richard Swart, Filene Research Fellow

(Invited) Participants: Fiserv, Constellation - Coastal Federal CU (Kris Kovacs)

Have you ever encountered friction between your legacy system and adding new technology? What to do? Come ask questions, and hear from leading industry experts in this field, such as core providers, vendors, CUSOs and industry consultants, as they wrestle through the future needs of the industry.

2:30 **Banking Existentialism**

Adrienne Harris, Chief Business Development Officer and General Counsel at States Title

How might regulation changes affect how technology is used to help mitigate disasters, support communities in crisis, and empower small financial service organizations to hit the ground, running when it matters most?

3:30 Closing remarks